

Fig 1. 100% positive response from respondents who thought our website easy to find online

*The figures shown have been calculated based on responses received in Summer 2020

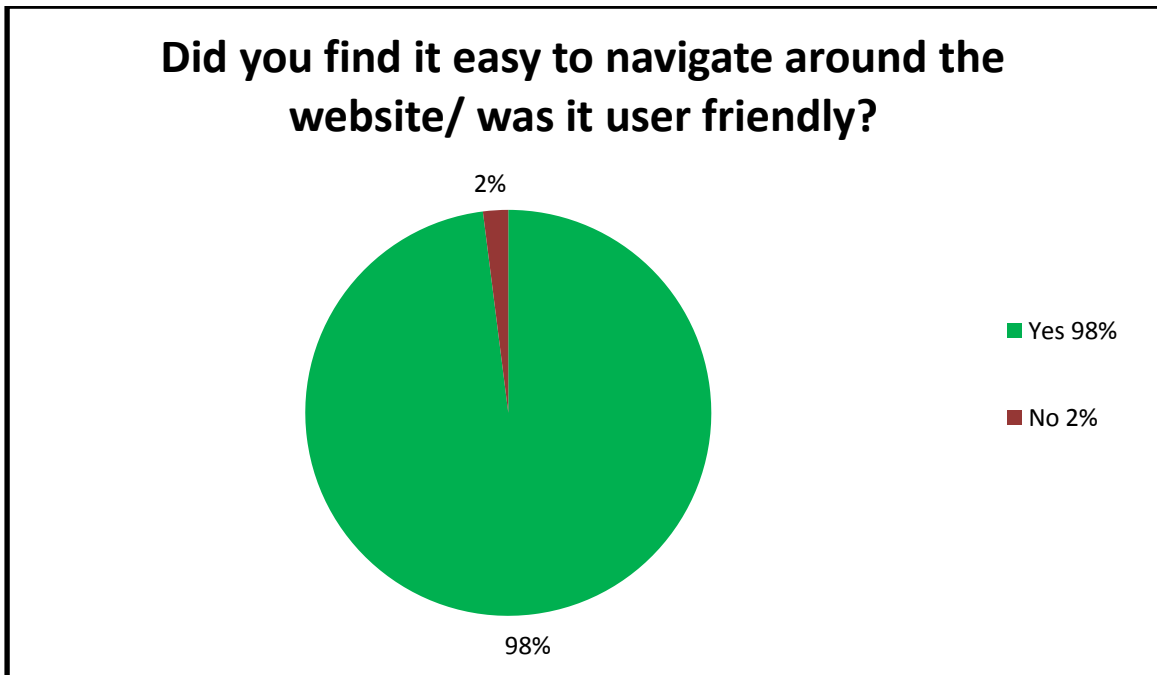


Fig 2. 98% though that our website was easy to navigate around and information easy to access

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Would you prefer to submit online forms without the need to visit the surgery?

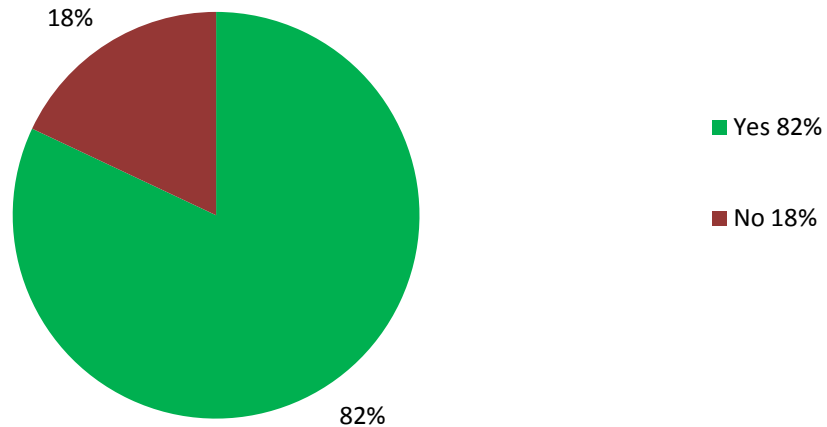


Fig 3. A higher than expected result of 82% of patients prefers to submit online forms without the need to come into the surgery

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Would you use e-consult? The online platform enabling you to submit a short form when needing to ask a Clinician a medical question or the Practice team an administration query, without having to book an appointment at the surgery

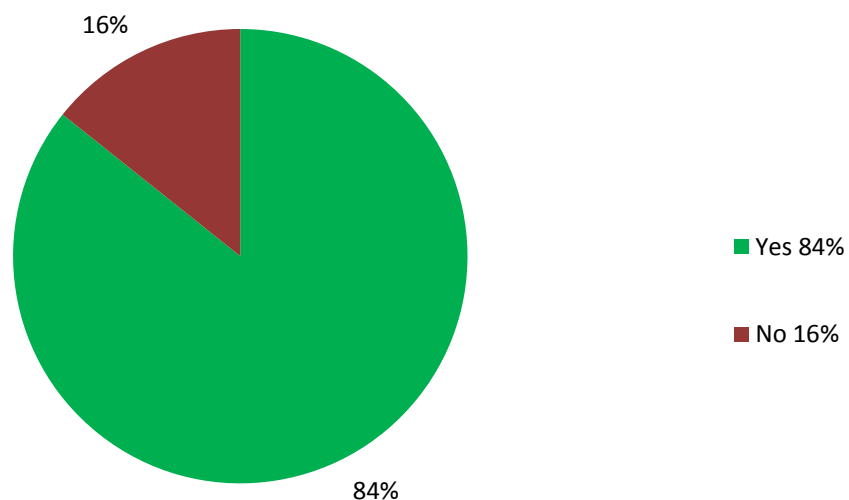


Fig 4. 84% of participants found e-Consult a useful resource to have at their convenience

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