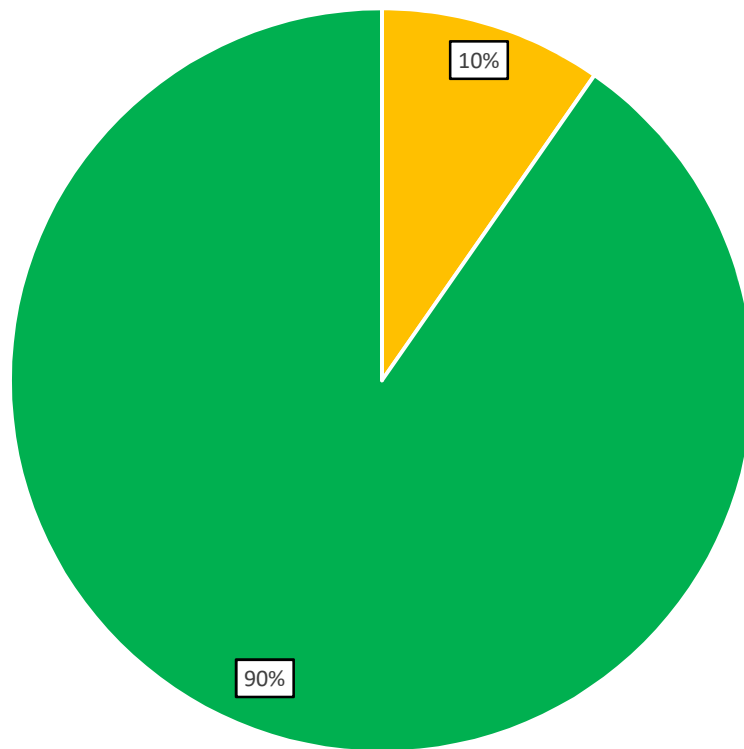


**Kings Head Medical Practice**  
**Practice Reference Group Questionnaire Results June/July 2019**

**Q1) Availability of appointments with Doctor/Nurse?**

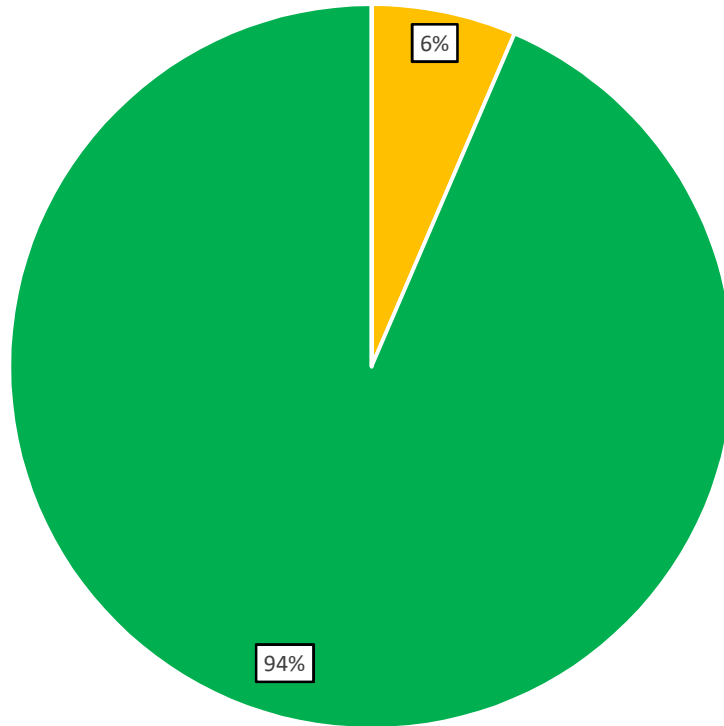
■ Poor ■ Fair ■ Good ■ N/A



The Figures shown have been calculated based on responses received in June/July 2019.

**Q2) Did you feel your needs were met during your last appointment?**

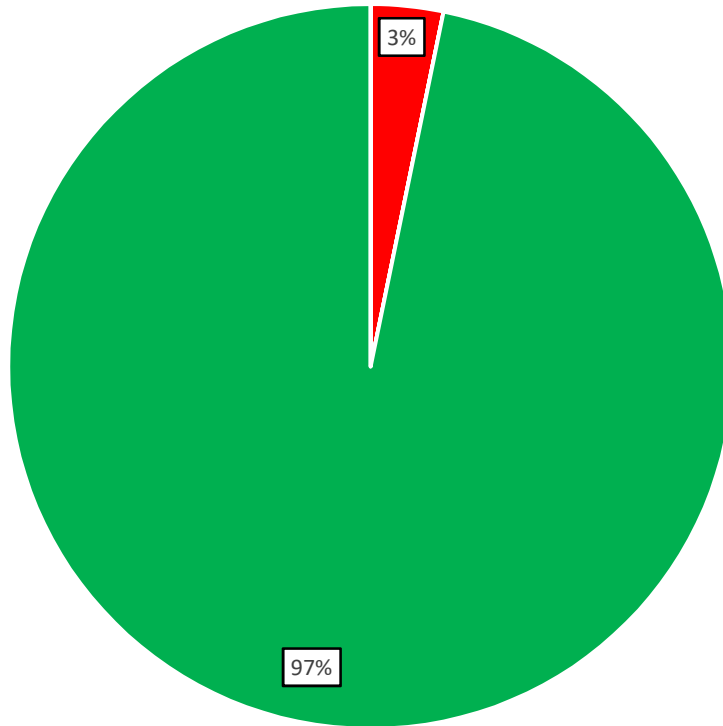
■ Poor ■ Fair ■ Good ■ N/A



The Figures shown have been calculated based on responses received in June/July 2019.

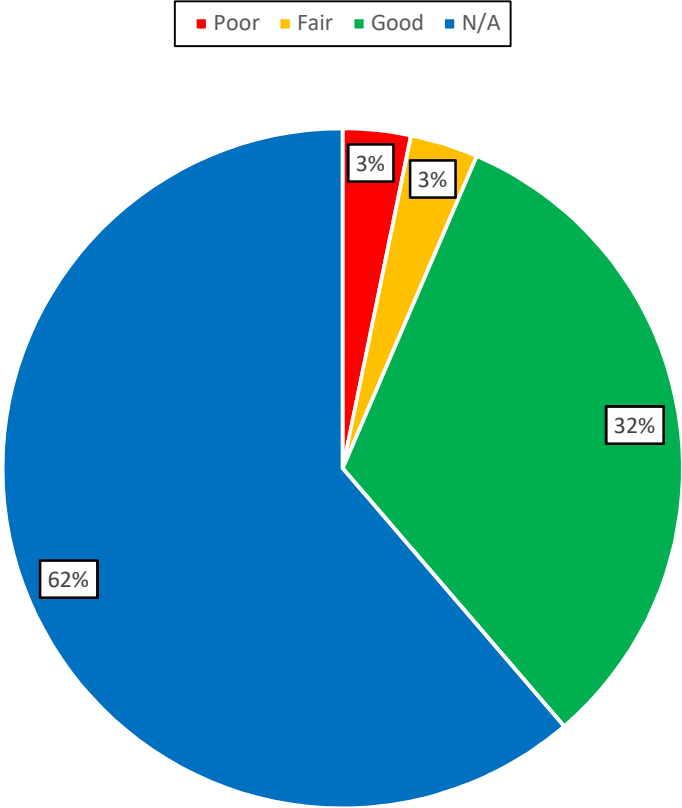
**Q3) Overall helpfulness of staff at Kings Head Medical Practice?**

■ Poor ■ Fair ■ Good ■ N/A



The Figures shown have been calculated based on responses received in June/July 2019.

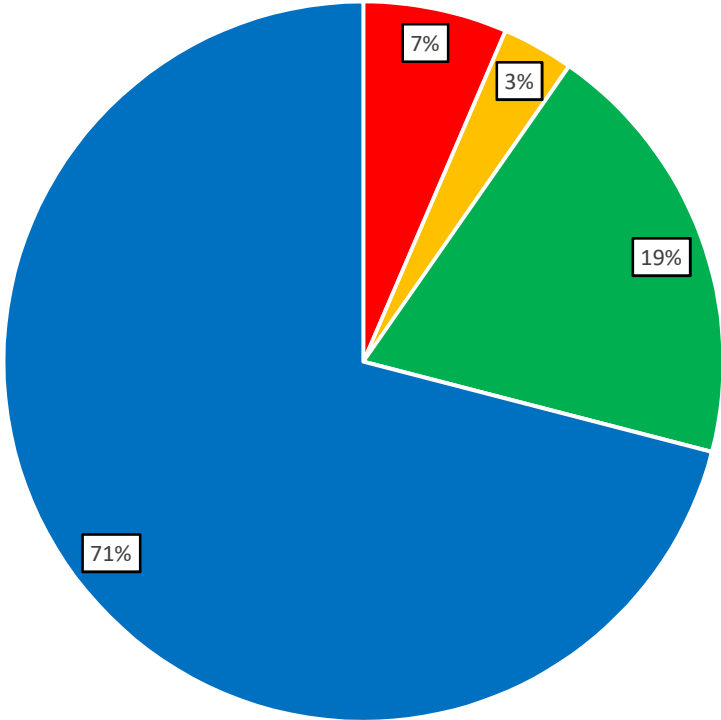
**Q4) Availability of appointments with Out-Of-Hours evening & weekend service provided by FEDNET 020 8519 3999**



The Figures shown have been calculated based on responses received in June/July 2019.

**Q5) Ease of contacting Out-Of-Hours service?**

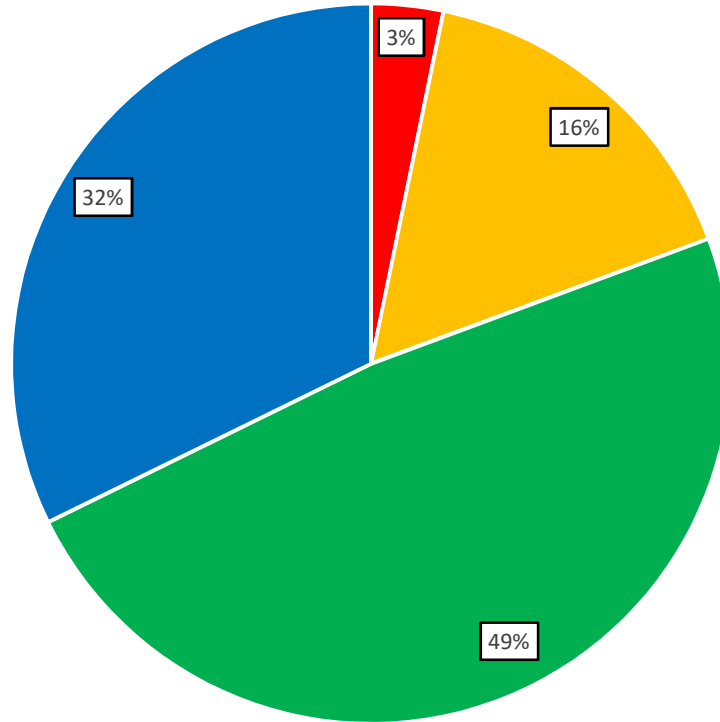
■ Poor ■ Fair ■ Good ■ N/A



The Figures shown have been calculated based on responses received in June/July 2019.

**Q6) Ease of using the EPS prescription service?**

■ Poor ■ Fair ■ Good ■ N/A



The Figures shown have been calculated based on responses received in June/July 2019.